

Monthly Utility Billing Rolling Out April 25

On March 25, the Town of Crossfield began transitioning from bi-monthly to monthly utility billing. Residents will now receive a utility bill each month instead of every two months. This change is intended to make budgeting easier by providing smaller, more frequent bills that align with other regular monthly household expenses. Monthly billing will also help residents track their utility usage more closely and identify any unusual increases sooner.

The Town appreciates residents' cooperation during this transition and will continue working to ensure the process is smooth and easy to understand for all utility customers.

Billing Period	Utility Bill Mailing Date	Last Day to Pay Before Penalties are applied
January 26 - March 25	March 25, 2026	April 15, 2026
March 26 - April 25	April 24, 2026	May 15, 2026
April 26 - May 25	May 25, 2026	June 15, 2026
May 26 - June 25	June 25, 2026	July 15, 2026
June 26 - July 25	July 24, 2026	August 17, 2026
July 26 - August 25	August 25, 2026	September 15, 2026
August 26 - September 25	September 25, 2026	October 15, 2026
September 26 - October 25	October 23, 2026	November 16, 2026
October 26 - November 25	November 25, 2026	December 15, 2026
November 26 - December 25	December 23, 2026	January 15, 2027

How to pay:



Online banking



Preauthorized Withdrawal

Sign up for WIPP
Water Installment Payment Plan



Front Door Mail Slot



By Mail

PO Box 500
Crossfield, AB, T0M 0S0



In Person

Town Office
1005 Ross Street
Monday to Friday 8:30 am. - 4:30 p.m.

Your 2026 combined Property Assessment & Taxation Notice will be mailed out in early May 2026.

Key dates:

- Notice sent date: May 6, 2026
- Notice of Assessment date: May 14, 2026
- Assessment complaint date: July 13, 2026
- **Taxes due date: Tuesday, June 30, 2026, by 4:30 p.m.**
- Penalty of 12 percent applied to the outstanding balance of the current taxes: First business day in July



If you are a property owner in the Town of Crossfield and do not receive your combined Taxation Notice & Property Assessment by May 30, 2026, please contact the Town of Crossfield at 403-946-5565 or email town@crossfieldalberta.com.

ASSESSMENT

The Town of Crossfield assesses property based on provincial legislation and regulations. The standard process in Alberta is determined by the “market value assessment”. The assessment is done by a provincially accredited independent assessor. The Town’s Administration and Council do not have the legal authority to change this assessment.

If you do not agree with your assessment you have the right to request more information. Please contact us at 403-946-5565 or receivables@crossfieldalberta.com. An assessor can review your assessment and provide an explanation specific to your property.

TAXATION

Municipal tax rates are set each year by Council as part of the annual budget process. First, the Town determines how much revenue is needed to provide services such as roads, fire protection, parks, and recreation, after accounting for other sources of revenue like grants and user fees. The remaining amount must be collected through property taxes.

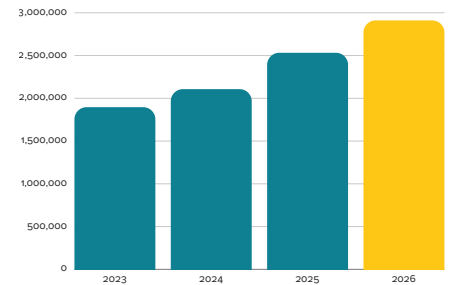
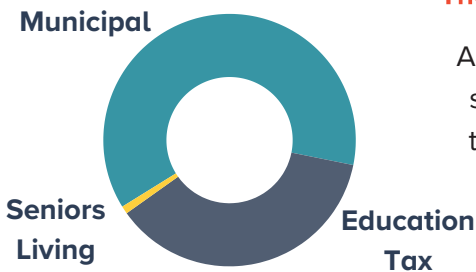
In simple terms, the tax rate is set to ensure the Town collects the funding needed to provide services for the community.

NON-MUNICIPAL PORTION OF PROPERTY TAXES

Your tax bill also includes levies the Town collects on behalf of others for education and senior living.

The Town does not set the amount of these levies.

All Alberta municipalities collect an equitable share of the Education Tax in proportion to their total taxable property assessments. In Crossfield this amount has grown to \$2,910,677 for 2026.



We're here to help:

We understand that property tax payments can have a financial impact on residents. If you find yourself in a situation where you don't know how you are going to pay your taxes, please contact us at: 403-946-5565 to talk about what options are available.

Any payment received after 4:30 p.m. on Tuesday, June 30, 2026 will be subject to an additional 12% in penalties.

2026 PROPERTY TAX PAYMENT DUE: TUESDAY, JUNE 30, 2026.



What's Changing with Property Tax Payments

Effective January 1, 2026

Credit Cards no longer accepted for property tax payments

This change helps reduce the high processing fees associated with credit card transactions and is expected to save taxpayers approximately \$17,000 in 2026 alone.

Residents are encouraged to sign up for the Tax Installment Payment Plan (TIPP).

TIPP allows property owners to spread their annual property tax bill into smaller, manageable monthly payments, making budgeting easier throughout the year.

Find more information on the Town's website:

Assessment and Taxation

[\(Departments > Assessment and Taxation > How to Pay Your Tax Bill\)](#)

TIPP Tax Installment Payment Plan

The convenient way to pay your property taxes!

**The program runs January to December, but property owners may sign up at any time
Sign up information is below.**

The Tax Installment Payment Plan divides your annual property taxes into monthly sums that are automatically withdrawn from your bank account. There are no fees or interest charged when enrolling in the TIPP program.

How TIPP Works:

- Payments will be withdrawn from your bank account on the first day of the month. If the first day of the month is not a regular business day, the payment will be withdrawn on the following business day.
- The plan runs from January to December.
- Payments are recalculated in January and July of each year.
- The first six (6) payments are based on the previous year's taxes levied. The payment amount for the last six (6) months of the year will change due to an increase or decrease to the annual levy.
- Participants will be notified of the new installment amount in the annual taxation notice which is sent in May every year.
- The Town does not charge for this service, however, normal bank service fees may apply.

Read more on the website: [How to Pay Your Tax Bill](#)

[\(Departments > Assessment and Taxation > How to Pay Your Tax Bill\)](#)

Access your Utility Bills, Tax & Assessment Notices, and account history all in one place.

Crossfield Connect
ONLINE SERVICE PORTAL

PERFECT FOR INCOME TAX SEASON!

Register today on our website:
[Residents/CrossfieldConnectOnlinePortal](#)

Questions - contact us at: 403-946-5565
town@crossfieldalberta.com



WIPP Water Installment Payment Plan

WIPP is the Town's Water Installment Payment Plan service. It allows Water and Sewer customers to pay their bills automatically through direct debit.

To sign up, or for more information:
Visit the Town's website: [How to Pay Your Utility Bill](#)
Bill
(Residents>Utilities>How to Pay Your Utility Bill)

Active Transportation Open House Recap



On March 24, approximately 20 residents attended the Town's Active Transportation Open House. The event provided an opportunity for community members to learn more about what active transportation means and how it supports a more connected, accessible community.

Attendees were invited to participate in interactive feedback boards, sharing their experiences using Crossfield's sidewalks, pathways, and crossings, as well as providing input on proposed pathway expansions. The Town also extends its thanks to everyone who completed the Active Transportation Survey in addition to attending the open house.

All feedback collected through the survey and open house will be reviewed alongside Administration input to develop a draft Active Transportation Plan. This draft will be presented at a future Council meeting for review and consideration.

Office Closure

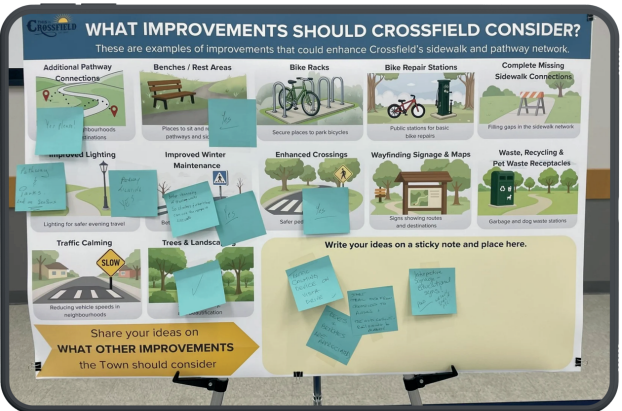
The Town Office will be closed on Friday April 3, 2026 and Monday April 6, 2026 in observance of Easter. Regular office hours will resume Tuesday, April 7.

Wishing everyone a happy and safe Easter.

Job alert!
Statistics Canada is hiring approximately 32,000 people across Canada for the #2026 Census.

Join the 2026 Census team!
APPLY NOW:
census.gc.ca/jobs

These jobs offer competitive pay, valuable experience, flexible short-term work, and the chance to support an important effort that directly impacts your community. Apply now: census.gc.ca/jobs.



Keep Crossfield Clean - Scoop the Poop!



With spring around the corner, let's keep our dog park and walking paths clean, safe, and enjoyable for everyone!

Not picking up after your dog can lead to health issues for other pups and safety concerns for staff who maintain the areas.

Enforcement officers do patrol the park and may issue fines for unattended waste.

Dog bags and waste bins are available throughout the park and along the pathways, so please use them!

Let's all do our part. Be respectful, be responsible, and pick up after your dog.



Council Meetings

Council meetings are held on the first and third Tuesday of each month, with the exception of council summer recess held in August.

Council meetings are open to the public and can also be watched live on the Town of Crossfield YouTube page.

If you have an item you would like placed before Council, please email admin@crossfieldalberta.com with your request.

Upcoming Meetings:

April 7 & 21, 2026

May 5 & 19, 2026

June 2 & 16, 2026

July 7, & 21, 2026

Meetings begin at 6 p.m.

Crossfield Community Center

900 Mountain Avenue

RECYCLE RIGHT

- ✓ Place recyclables loose and unbundled in your recycling cart
- ✓ Rinse containers
- ✓ Check your local recycling guidelines



Hold on to your lids!

Here are some tips to help on windy Waste/Recycling Collection Days

- **Keep the lid closed** – An open lid can catch the wind and cause your cart to tip over. It also increases the chance of loose materials blowing out.
- **Avoid overfilling your cart** – A raised or propped lid is more likely to catch the wind and tip.
- **Consider waiting until the next collection day** – Holding onto your recycling during high winds can help prevent carts from blowing over or away. If needed, extra recycling can be taken to the Transfer Station (33 Laut Crescent) at no cost.
- **Set carts out in the morning** – Place your cart out before 7 a.m. on collection day rather than the night before to reduce the risk of overnight wind tipping.
- **Bring carts back promptly** – Returning your carts to your property as soon as possible after collection helps prevent them from blowing over.
- **Label your carts** – Write your address on your waste and recycling carts using a permanent marker. This makes it easier to identify your carts if they get mixed up with your neighbours' on windy days.



FROM RIVER TO TAP: YOUR CROSSFIELD WATER EXPLAINED

Did you know the Town of Crossfield's drinking water is sourced from the Red Deer River and treated at the Anthony Henday Water Treatment Plant?

The Red Deer River provides the raw water supply for the treatment plant. While it is generally a reliable source, water quality can naturally decline during periods of heavy rainfall or spring runoff in the early months of the year. This seasonal runoff can introduce additional debris and impact overall water quality.

As temperatures rise, you may occasionally notice a slight change in the taste of your water. This is often due to snowmelt and increased sediment in the river entering the treatment process. When this occurs, enhanced treatment measures are implemented to ensure the water remains safe and aesthetically acceptable. Please be assured that the water continues to be safe for drinking, cooking, and bathing.

During these times, chlorine levels may also be temporarily increased to maintain proper disinfection. Chlorine is essential for eliminating harmful microorganisms such as bacteria and viruses that can pose risks to public health. As a result, you may notice a stronger chlorine taste or smell in your water. Despite these changes, the water remains safe for all household uses.

Spring Run-Off FAQ's

Why does the water sometimes taste or smell different?

During spring runoff, the river collects increased amounts of mud, silt, and organic material. Some of these naturally occurring materials can dissolve into the water, giving it a slight earthy taste or odour. While the water treatment process removes the majority of these compounds, trace amounts may remain during periods of higher runoff and be noticeable to residents.

Why might I notice a chlorine smell?

Chlorine is used year-round to disinfect drinking water and ensure it is safe. During spring runoff, the remaining organic material in the water can react with chlorine, which may make its smell more noticeable than usual.

How long will these changes last?

The duration varies each year, but spring runoff conditions typically last between three and six weeks. Similar changes may also occur during late June and early July due to mountain runoff, as well as after significant rainfall events.



What can I do to reduce the taste or smell?

To help improve taste and odour, you can pour water into a pitcher and let it sit in the fridge or on the counter before use. Adding a slice of lemon can also help. Using a household charcoal filter is another effective way to enhance taste and reduce odour.

Why does the water sometimes appear slightly coloured?

At times, dissolved organic materials can give the water a faint brown tint, similar to the colour of steeped tea. Although the treatment process removes most of this colour, small amounts may remain when organic levels in the source water are higher than usual.

VOLUNTEERING IN CROSSFIELD

**CELEBRATING
VOLUNTEERS**

Volunteering is a great way to meet new people! It strengthens your ties to the community and broadens your support network, exposing you to people with common interests, neighborhood resources, and fun and fulfilling activities.

Several volunteer groups in Crossfield include:

- CORA (Crossfield Outdoor Recreation Association)
- Crossfield Adult Slo Pitch
- Crossfield AG Society
- Crossfield Chamber of Commerce
- Crossfield Curling Club
- Crossfield Elementary School Parent Council
- Crossfield Elks
- Crossfield Golden Key Club
- Crossfield Good Food Box Program
- Crossfield Legion Branch #113
- Crossfield Madden 4-H Beef Club
- Crossfield Madden Food Bank
- Crossfield Minor Baseball
- Crossfield Minor Hockey
- Crossfield Playschool Society
- Crossfield Recreation Board
- Crossfield Rodeo Society
- Crossfield Scouts
- Crossfield Skating Club
- Crossfield Soccer Association
- Crossfield Wellness Network
- Crossfield Fire Department
- Friends of WG Murdoch
- Garden of Hope
- Girl Guides - Sparks
- Helping Hands 4-H Multi Club
- Mothers of Preschoolers (MOPS)
- Rocky Mountain Athletic Association
- Tails to Tell Animal Rescue
- Town of Crossfield Library Board and the Ann Grover Library Society
- Town of Crossfield Volunteer Driver's - Meals on Wheels
- WG Murdoch Parent Council
- Whoo's Crew Parent Society

**THANK
YOU!**





Community Programs & Events

Please note, the Town of Crossfield is not directly connected with all the programs, services or content provided by the organizations or programs presented below and as such are not responsible for the content of these programs and services.



SPRING MARKET

April 18 10-4

CROSSFIELD COMMUNITY CENTRE
900 MOUNTAIN AVE



Sponsored by the Crossfield AG Society



CROSSFIELD CHAMBER of COMMERCE

The Crossfield Chamber of Commerce and the Airdrie Regional Chamber of Commerce are excited to host the 2026 Women in Business Conference presented by ATB Wealth on Wednesday, May 13th, 2026.

The Women in Business Conference (WIB) is created for entrepreneurial women who are passionate about developing and growing vibrant, sustainable businesses.

This year's theme is "Evolve". Our format includes informative workshops from business experts, a dynamic & inspiring keynote presentation by Cory Davison, Entrepreneur, Author, Founder of 4Xperience and SHE-Community, special guest activities, networking, exhibitor tables, and more!

The WIB Conference has a proven track record of bringing women together to provide them with the tools, strategies and connections for the evolving businesses and lives.

Register today! www.crossfieldchamber.ca/



2026/2027 Kindergarten registration now open!

Rocky View Schools is now accepting Kindergarten registration for the 2026-2027 school year.

For more information, visit www.rockyview.ab.ca/schools/registration/kindergarten-registration



Evolve

KEYNOTE SPEAKER
Cory Davison, Entrepreneur, Author,
Founder of 4Xperience & SHE-Community

AC AIRDRIE REGIONAL CHAMBER OF COMMERCE

CROSSFIELD CHAMBER of COMMERCE

Women in Business CONFERENCE 2026

Presented by **ATB WEALTH**

8:00 AM - 4:30 PM
MAY 13

Crossfield & District Community Hall
900 Mountain Avenue
Crossfield, AB T0M 0S0



Check out the Crossfield Library



Crossfield
Municipal
Library



WOODLAND *Whimsy* Needle Felting Class

18+
event

April 28

6:30pm - 8:30pm

*Create a needle-felted
toadstool with us!*



Register online: crossfieldlibrary.ca



Limited Seating

Tickets
\$45.00

Spring Fling High Tea

A Crossfield Library Fundraiser
with Silent Auction

Featuring Homemade Sweet
& Savoury Treats With a
Selection of Teas

SATURDAY | MAY 2 | 2:00 PM

Crossfield Community Center

*Hosted by The Crossfield Library Board
with The Ann Grover Library Society*

REGISTRATION AND PRE-PAYMENT
REQUIRED

VISIT CROSSFIELDLIBRARY.CA/EVENTS
OR CALL 403-946-4232 TO REGISTER



49TH ANNUAL SPONSORSHIP OPPORTUNITIES



PETE KNIGHT DAYS

**JUNE
12TH & 13TH
2026**

- *PETE KNIGHT RODEO
- *PARADE *DANCES *MARKETS
- *PANCAKE BREAKFASTS
- *SATURDAY FIREWORKS!

WWW.INFOPETEKNIGHTDAYS.WIXSITE.COM/RODEO





Community Links

STRONG INDIVIDUALS STRONG FAMILIES STRONG COMMUNITIES

Community Links Programs – April 2026

Community Links is a non-profit registered charity that serves the North Rocky View Region including Airdrie, Beiseker, Crossfield, Irricana, Balzac, Kathryn and the surrounding areas in the County of North Rocky View. Our programs support people across their lifespan starting with pregnancy/birth and through all ages up to and including seniors. Visit the website to learn more: www.mycommunitylinks.ca

View Current Community Links Programs: Click below!

[Children](#)

[Parents](#)

[Adults](#)

[Rural](#)



Are you looking for counselling, family resources, support services, day home information, rural services and more?

Click the Services link for a full list.

[Services](#)



Are you facing challenges and are looking for support to get connected to programs and services?

Our Information and Referral Program can help. This Program can be accessed in-person by appointment at the Airdrie Office during business hours.



Phone service is available by calling toll free to 1-866-945-3905.

We provide outreach services in Beiseker, Crossfield and Irricana. Support Services will be partnering with various community groups in Crossfield with the goal of increasing in-person services to you.

Support Services staff provide information, supported referrals, and advocacy to help community members connect to services and programs within Community Links, within your community, or from Government. The program is designed to empower community members to identify their specific needs and build knowledge and problem-solving skills to address challenges now and in the future.

Community Volunteer Income Tax Program

Do you need help completing your taxes? Community Links is offering the Community Volunteer Income Tax Program (CVITP) in partnership with the Canada Revenue Agency. Grab your documents, government issued photo ID and come to the FREE, first come first served program.



Crossfield Library, 1210 Railway ST., Crossfield, AB

Wednesday, April 8, 2026, 10 a.m. – 1 p.m.

Friday, April 17, 2026, 1 p.m. – 4 p.m.

For more information, visit our website at www.mycommunitylinks.ca or contact us at 403-945-3900, 1-866-945-3905 or email info@nrvc.ab.ca